



The training session

(1) The Use of Social Media and its Impact on Schools; (2) Complaints Handling

Venue and time

Wednesday 25th October 2017. 5.00pm – 7.00pm.

Deeside 6th Conference Hall, Coleg Cambria Deeside Campus, Connah's Quay, CH5 4BH.

Target audience

Governors, Head Teachers, Clerks and LA education professionals. Please note that there is a strict limit on the number of participants for this training session and pre-registration is required with Eventbrite - link below:

<https://www.eventbrite.co.uk/o/governors-wales-10822458596>

Once the limit has been reached you may be placed on a waiting list. If you register and then discover you cannot attend please advise the same contact as you will free up a seat for another person on the waiting list.

Synopsis

There is growing concern in schools and amongst governing bodies about the use of social media. Still a relatively new but rapidly expanding area, this training session seeks to provide governors, clerks and education professionals with the information they need to control and handle incidents involving social media that affects their School. Participants will have an opportunity to learn from practical examples and case study materials.

Concerns and complaints raised can be a source of school improvement, identifying processes and procedures that may be flawed or not implemented appropriately. When complaints are mishandled they can be a source of conflict, leading to bad feelings, adverse publicity and, in worst case scenarios, legal claims. The session will highlight good practice and potential pitfalls regarding complaints procedures for governors and education professionals.

About Judicium

Judicium Education is a school services company; specialising in schools HR, Health and Safety and Clerking. They currently support over 900 schools across England and Wales. Their purpose is to deliver effective solutions with minimum disruption; leaving senior leaders free to focus upon strategy, leadership and delivering the very best education to their learners.

Judicium Education are also principal trainers to the National Association of Head Teachers (NAHT). Every year, they train thousands of Heads in areas such as HR, safeguarding and school's financial efficiency.

Finally, in conjunction with Welsh Government, they run an aspirational work experience scheme every July for Welsh students. Called "London Week", Welsh Government manages a competition to find 8 ambitious, hard-working and aspirational students. Drawn from right across Wales, they are then invited to spend a week at the Judicium offices in London, gaining an insight into working life in the City. The scheme is entirely free for schools and students.

About the Speaker

Craig Stilwell is a senior employment law consultant within the Employment and Education team at Judicium and specialises in data protection law as well as advising schools in Wales. Craig originally hails from Swansea and completed his law degree at Cardiff University. Craig qualified as a solicitor in Cardiff in 2009 and started working at Judicium at the beginning of 2012.

About Governors Wales

Established in 1995, Governors Wales is the voice of governors of schools in Wales. They are committed to promoting and developing high quality school governance in Wales, recognising that governors voluntarily give their time, experience and expertise to help their schools and the communities they serve. With parents, teachers, young people and local communities, they share a passion to support schools to provide the best possible learning experience for all.

Governors Wales recognises that governors are accountable for the conduct and standards of schools in Wales. They act as an advocate for governors' concerns and interests, representing their views on all matters affecting schools and helping them to govern effectively. Governors Wales organises and helps to deliver a variety of events and conferences to enhance governors' skills and knowledge. Their Helpline, 0845 60 20 100 (02920 541 568 from a mobile), provides support for governors when they most need it and their publications include governor guidance on a wide variety of topics:

<http://www.governors.wales/advice/>